

ARROW CLAIMS SERVICES, Inc.



STRAIGHT TO THE POINT SERVICES:

INDEPENDENT MEDICAL EXAMS

PEER/UTILIZATION REVIEWS

RADIOLOGICAL/MRI REVIEWS

**RELIABLE
COMMITTED
PERSONAL SERVICE**



*FOR INSURANCE COMPANIES, GOVERNMENTAL AGENCIES,
THIRD PARTY ADMINISTRATORS & SELF INSURED COMPANIES*

Competitive Advantages

- **Over 30 years of combined IME experience**
- **Extremely competitive pricing**
 - **Average turnaround of 3-5 business days for IMEs**
 - **Average Turnaround of 3-4 business days for Peer Reviews**
 - **Verbal report within 24 hours**
 - **Monthly statistic reports on IMEs and Peer Review performances**
 - **NF-10 reports generated at no additional cost**
 - **"Arrow Claims" customized database to address your specific needs**

Service Specialties:

- **No Fault**
- **Worker's Compensation**
- **Short Term /Long Term Disability**
- **Tort Liability**

We provide you with:

- **High quality reports**
- **Personal service**
- **Experienced staff**
- **No conflict of interests**
- **Nationwide services**
- **Panel of over 3000 Board Certified doctors and growing**
- **Doctors are available for arbitration and Workers' Compensation hearings**
- **Customized Service**
- **All services can be rendered via e-mail/fax**

New Online Services



STRAIGHT TO THE POINT SERVICES

QUALITY OF PANEL DOCTORS

To assure credibility, we check with the New York State Department of Education as well as other States' professional regulations entities on a regular basis to make sure there are no disciplinary actions against our panel doctors.

QUALITY OF REPORTS

An experienced doctor who oversees proofreading and quality assurance of the reports heads our Quality Assurance Department. Reports are checked for accuracy and specific questions or requests.

QUALITY OF SERVICE

**We are a service-oriented company; we strive to meet your requirements.
Our staff provides a personal and professional service.
Our quick turnaround is due to our customized data base which enables us to schedule and track exams, process doctor reports quickly and submit them to the claims examiner on a timely manner. Reports are scanned and stored in our database and can be quickly accessed and retrieved for your convenience.**

NO CONFLICT OF INTERESTS

Our doctors are in private practice and are experienced in IMEs. Signed reports are submitted on their own stationery. The doctors retain original notes and are available to testify at No-Fault arbitration and Worker's Compensation hearings.

